



## COVID Antibody Testing FAQ

**Please do not call the pharmacy with any questions until you have read over our "frequently asked questions" page. If you have additional questions, the pharmacy will be happy to answer them.**

### **What is the cost of the rapid antibody test?**

The test is \$25. We do not bill insurance at this time.

### **What is the name of the antibody test you are using?**

Fastep COVID-19 IgG/IgM Rapid Test

### **What payment options are accepted?**

You can pay for this test with credit card, cash, or check. You may also charge the payment to your charge account if you have one.

### **How can I schedule an appointment?**

You can schedule an appointment on the Shrivers website. There is a link on the homepage that will show you which locations are providing COVID testing and what type of test they offer. Once you select the location you want to go to, you will fill out an online intake form, sign a consent sheet and then be directed to a calendar to select an open date and time slot. IT IS IMPORTANT THAT YOU SCHEDULE A TIME AFTER FILLING OUT THE INTAKE FORM. Testing days and times can **vary by location**. Each appointment is 15 minutes long. Once you select a date and time, you will get an email verification of that appointment.

### **What if I don't have internet?**

Please call the store for assistance. We can schedule you over the phone and be prepared to give you the intake form in person when you come in for your appointment.

### **What do I do once I'm at the store for my appointment?**

Come to the pharmacy counter and let them know you are there for your COVID antibody test. PLEASE NOTE: This is NOT what you would do if you are getting tested for an active COVID-19 infection.

### **How is this test administered?**

The antibody test we use is a finger stick test. It is similar to a test done to check your blood sugar. A pharmacist will take a small blood sample from your finger to run the test.

**How long does the test take?**

Each patient is scheduled for a 15 minute time slot, but the sample collection takes less than a minute. Submitting your forms online and paying over the phone is the best way to minimize your contact and keep your appointment short.

**When is the best time to test?**

It takes your body at least 14 days after exposure to COVID to build antibodies that would show up on the antibody test. You should NOT get the antibody test if you have active symptoms that could indicate a COVID-19 infection or if you have had such symptoms in the last 2 weeks.

**How long does it take to get results?**

The test can deliver results in 15 minutes. You will receive your results over the phone within an hour from your scheduled appointment by one of our trained pharmacists.

**What is the accuracy of this test?**

This test has shown to be very accurate, but accuracy does depend on how far you are from COVID symptoms. If tested too soon after symptoms, the accuracy decreases. This is why it is important to wait at least 14 days from any symptoms that could be related to COVID-19 before getting tested for antibodies. With proper testing, this test has shown to be very sensitive (>90%) and specific (100%) to the antibodies produced against COVID, meaning you are very likely to get an accurate result. Please note: there is a chance that a positive result means you have antibodies from an infection with a different virus from the same family of viruses (called coronaviruses).

**Additional Important Reminders**

If you fill out an intake form online, you must complete the next step of scheduling your appointment in order to be tested. You must come in at your scheduled time. Each time slot is 15 minutes long and showing up at the wrong time or date will delay your test.